§ 2.57

(b) You cannot appeal the denial of a discretionary fee waiver or reduction.

Subpart H—Administrative Appeals

Source: 77 FR 76906, Dec. 31, 2012, unless otherwise noted.

§ 2.57 When may you file an appeal?

- (a) You may file an appeal when:
- (1) The bureau withholds records, or parts of records;
- (2) The bureau informs you that your request has not adequately described the records sought:
- (3) The bureau informs you that it does not possess or cannot locate responsive records and you have reason to believe this is incorrect or that the search was inadequate;
- (4) The bureau did not address all aspects of the request for records;
- (5) You believe there is a procedural deficiency (for example, fees are improperly calculated);
 - (6) The bureau denied a fee waiver;
- (7) The bureau did not make a decision within the time limits in §2.16 or, if applicable, §2.18; or
- (8) The bureau denied, or was late in responding to, a request for expedited processing filed under the procedures in §2.20 of this part.
- (b) An appeal under paragraph (a)(8) of this section relates only to the request for expedited processing and does not constitute an appeal of the underlying request for records. Special procedures apply to requests for expedited processing of an appeal (see §2.63 of this subpart).
- (c) Before filing an appeal, you may wish to communicate with the contact person listed in the FOIA response, the bureau's FOIA Officer, and/or the FOIA Public Liaison to see if the issue can be resolved informally. However, appeals must be received by the FOIA Appeals Officer within the time limits in §2.58 of this subpart or they will not be processed.

§ 2.58 How long do you have to file an appeal?

(a) Appeals covered by §2.57(a)(1) through (5) of this subpart must be received by the FOIA Appeals Officer no

later than 30 workdays from the date of the final response.

- (b) Appeals covered by \$2.57(a)(6) of this subpart must be received by the FOIA Appeals Officer no later than 30 workdays from the date of the letter denying the fee waiver.
- (c) Appeals covered by §2.57(a)(7) of this subpart may be filed any time after the time limit for responding to the request has passed.
- (d) Appeals covered by §2.57(a)(8) of this subpart should be filed as soon as possible.
- (e) Appeals arriving or delivered after 5 p.m. Eastern Time, Monday through Friday, will be deemed received on the next workday.

§2.59 How do you file an appeal?

- (a) You must submit the appeal in writing by mail, fax or email to the FOIA Appeals Officer (using the address available at http://www.doi.gov/foia/appeals.cfm). Your failure to send an appeal directly to the FOIA Appeals Officer may delay processing.
 - (b) The appeal must include:
- (1) Copies of all correspondence between you and the bureau concerning the FOIA request, including the request and the bureau's response (if there is one); and
- (2) An explanation of why you believe the bureau's response was in error.
- (c) The appeal should include your name, mailing address, daytime telephone number (or the name and telephone number of an appropriate contact), email address, and fax number (if available) in case the Department needs additional information or clarification.
- (d) An appeal concerning a denial of expedited processing or a fee waiver denial should also demonstrate fully how the criteria in §2.20 or §§ 2.45 and 2.48 of this part are met.
- (e) All communications concerning an appeal should be clearly marked with the words: "FREEDOM OF IN-FORMATION APPEAL."
- (f) The Department will reject an appeal that does not attach all correspondence required by paragraph (b)(1) of this section, unless the FOIA Appeals Officer determines, in his or her sole discretion, that good cause exists to accept the defective appeal. The